

Air Transport Circular (ATC) 01 of 2021

By IASToppers | 2023-10-30 15:40:00



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Passengers complaints have increased regarding seat selection fees with calls for intervention from the government.



[ref- asianaviation]

About Air Transport Circular (ATC) 01 of 2021:

• Air Transport Circular (ATC)-01 of 2021 is titled: **Unbundle of Services and fees by scheduled** airlines.

Unbundling of Services:

- Under the circular some services like **preferential seating** have been allowed to be **unbundled** and **charged separately** from the travellers.
- The circular stated that the **airline offers services** that may **not** be **essential for every traveler**, and therefore, there is **potential to lower the base airfare** by unbundling these services.
 - This includes preferential seating, food and drinks (except water), and baggage charges amongst others.
 - Such unbundled services are provided on opt-in basis by Airlines and are not mandatory in nature.

Auto Seat Assignment and Web Check-In:

- There is a **provision for auto seat assignment** to the passengers who have not selected any seat for **web check-in** before scheduled departure.
- Scheduled domestic airlines are not charging any fee for completing web check-in formalities.

Airport Check-In Charges:

• For **airport check-ins**, the Ministry of Civil Aviation has instructed all scheduled airlines not to impose an **extra fee** for **issuing boarding passes** at airport check-in counters, as such charges



cannot be categorized as tariff as stipulated by Rule 135 of The Aircraft Rules, 1937.